

# Fares

## Local Routes

Adult.....	\$ 1.75
Half-Fare* .....	.75
Children 6 – 10 .....	.75
Children 5 and under .....	FREE

*(Must be accompanied by an adult)*

## Express Routes

Cash.....	\$ 2.00
Half-Fare* .....	.75

## Tokens

*Tokens must be purchased in packages of 10.*

Full Fare.....	10/\$ .. 17.50
Half-Fare (Reduced Fare ID*) .....	10/\$ .. 7.50

## Passes

Day Pass (Local, Express) .....	\$ 4.00
Half Fare Day Pass (Local, Express)* .....	\$ 2.00
Weekly (Local) .....	\$ 16.00
Half-Fare Weekly*^ .....	\$ 7.00

*(Local, Express & Flex/On Call)*

Monthly (Local) .....	\$ 48.00
Half-Fare Monthly*^ .....	\$ 24.00

*(Local, Express & Flex/On Call)*

Monthly Express Plus .....	\$ 58.00
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*(Local, Express & Flex/On Call)*

## On Call Service

Cash.....	\$ 3.50
Half-Fare* .....	.75

## Veterans Ride Free

Thanks to a partnership with Polk County Veterans Affairs, veterans can ride Local, Express, Flex and On Call service for free when they show a photo ID indicating veteran status upon boarding.

## Please Remember

DART requires exact fares and all special IDs upon boarding.  
All DART locations are smokefree pursuant to the Iowa Smokefree Air Act.  
Transfer times are not guaranteed.

## Customer Service ..... 515-283-8100

\* Applies to adults 65+, persons with disabilities, refugees and students.

^ Applies to middle and high school students in Polk County with current school year ID. Student discount not valid with cash or tokens. Valid only on Local, Express and Flex Routes.

May be asked for additional identification to validate use/sale of half-fares or passes. Contact DART Customer Service for more information about the Half Fare program. Information found on this schedule can be provided in an alternative format upon request. Please contact Customer Service at 515-283-8100 to speak to a representative or email [dart@ridedart.com](mailto:dart@ridedart.com). DART will do its best to provide the requested alternative format within a reasonable timeframe.

**Des Moines Area Regional Transit Authority**  
**620 Cherry Street, Des Moines, Iowa 50309**  
**515-283-8100 ▶ [ridedart.com](http://ridedart.com)**

ON CALL

EFFECTIVE 09/01/21

# Northeast Suburban

Service Monday 8:30 a.m. – 3 p.m.  
No Holiday service

CHECK [RIDEDART.COM](http://RIDEDART.COM) FOR HOLIDAY SERVICE INFORMATION.

## Route Destinations:

Northeast Suburban  
On Call service within  
or between the cities  
of Bondurant, Ankeny  
and Altoona.



Accessible



All Trips

DES MOINES AREA REGIONAL TRANSIT AUTHORITY

515-283-8100 ▶ [www.ridedart.com](http://www.ridedart.com)

# Northeast Suburban On Call service area

The Northeast Suburban On Call is a neighborhood shuttle service between Alleman, Bondurant, Mitchellville and Ankeny/Altoona. The shuttle will take you from a location close to your home or workplace to the nearest transit stop or other destinations within the service area.

## Shuttle Service Hours

**Monday from 8:30 a.m. to 3 p.m.**

## Trip Request

Call DART customer service at 515-283-8136 to make your reservation at a minimum of one day in advance or up to seven days in advance. Service is available on a first-come, first-serve basis. Please be ready to provide DART with the following information:

- Name
- Phone number
- Date of travel
- Departure location
- Destination location
- Desired arrival time

## Flexibility

DART's customer service representative will make every effort to accommodate your trip needs. During periods of high demand, your trip request may be more easily accommodated if you are willing to travel at a slightly different time or by a less-direct route to your destination.

## Pick-Up Times

A DART customer service representative will review your request and schedule a pick-up time for your trip. Vehicle arrival may vary up to 30 minutes from the scheduled pick-up time. Upon arrival, the driver will wait up to five minutes for you to board.

## Cancellations

To cancel or change your trip reservation, call 515-283-8136 during DART service hours and at least 60 minutes prior to the scheduled pick-up, or a no-show will be recorded. More than four no-shows in a calendar month may result in a suspension of your On Call service.

